



Bus Éireann

Expressway



COVID-19: Let's all play our part

Dear Customer,

Covid-19 has already had a substantial impact on our daily lives. With the situation still evolving, I'd like to share what we at Bus Éireann are doing to support you, as well as all of our customers, our staff and community.

We will continue to follow the HSE health advice and guidance and implement the national strategy as it is advised, liaising with the Departments of Health, Transport, Education, and with the National Transport Authority, as necessary.

The safety of our staff, our customers and the wider public is paramount. We will continue to monitor and assess all risks in order to react and implement any changes necessary.

As announced by An Taoiseach, while **services to our schools have been suspended** under the School Transport Scheme until the 29th of March, public transport services will continue to operate as normal.

As a national provider of public transport, we are committed to providing the best possible service to the State. We will continue to serve our communities, hospitals and healthcare facilities to the best of our ability in the coming weeks and months. The Chief Medical Officer has advised that **public transport does not constitute a mass gathering**, however customers are asked to take full consideration of public health guidelines in relation to **social distancing** when boarding our fleet and waiting in our stations.

In terms of hygiene, we are acting on all of the advice given by Government and health authorities to **ensure hygiene on our buses, coaches and at our facilities** is maintained in line with the advice and guidance as provided by the HSE.

It is through the dedication and commitment of our loyal front line staff that we have been able to ensure that **all Bus Éireann services are running as scheduled**. We will, of course, keep you updated as the situation develops.

We ask all of our passengers to please follow the guidelines set out by the HSE and the Department of Health in relation to **respiratory etiquette, hand hygiene and social distancing** if using, or considering to use, public transport.

For a period of time, we are requesting customers not to use the front seats on either side of our long distance coaches, where these seats are directly behind the driver.

We also ask that, where possible you observe the social distance guidelines with our drivers and we encourage you therefore to **purchase your ticket through our Vending Machines, use your TFI Leap Card, or buy online at www.buseireann.ie or www.expressway.ie**

In the meantime, thank you for your continued support and, most especially, for your respect for our front line team as they continue to support you and our local communities.

Stephen Kent
Chief Executive Officer

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